

Owner's Guide



PET STOP 

PET FENCE SYSTEMS

Safer by design. Greater peace of mind.™

The Best Fence You'll Never See.®

Introduction

Congratulations on your purchase of the **Pet Stop®** Pet Fence System. You will find with proper training, both you and your pet will enjoy the system for years to come.

The Pet Stop Pet Fence System is the most technologically advanced system on the market today. Unlike other systems, we designed Pet Stop from your pet's point of view. From the development of our exclusive Comfort Contacts® probes to our SafetyStop® shut off feature, your pet's well-being is always our first priority.

Your Pet Stop System comes complete with advanced safety features and one of the strongest warranties available. Your transmitter is backed by a full lifetime warranty which includes any damage caused by lightning. Your pet's receiver collar is completely covered by a lifetime manufacturer's warranty.

For the best results, please read this manual and all accompanying information in its entirety. If you have any questions, please contact your local Pet Stop dealer.

All of us at Pet Stop thank you for the opportunity to provide safety and convenience for both you and your pet. We sincerely appreciate your business.

Pet Stop is proudly designed and manufactured in America.

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Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- reorient or relocate the receiving antenna
- increase the separation between the equipment and receiver
- connect equipment to an outlet or a circuit different from that to which the receiver is connected
- consult the dealer or an experienced radio/tv technician for help.

Precautions

- **DO NOT** use this system for guard dogs or vicious animals. If you believe your dog may pose a threat to others, **DO NOT USE THIS SYSTEM.**
- **DO NOT** use this system as a solid barrier. This product is a deterrent, meant to train pets to remain within an established boundary. It will not work without proper training.
- **DO NOT** permit children to operate the system.
- If you are unsure as to whether or not your dog will be suitable on a Pet Stop System, please speak with your authorized Pet Stop dealer.

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Additionally, your system will not work unless you:

- Adjust the collar snug enough for the contact probes to make contact with your pet's skin, but not so tight that it will cause injury. See Page 8 for collar adjustment.
- Replace the receiver battery as required. See Pages 8 and 9 for details.
- Contact your local Pet Stop dealer immediately if the boundary wire is cut or damaged in any way, so they can help you fix the break as soon as possible. See Page 5 for Wire Break Warning System.
- Train your pet properly. See Pages 10 and 11 for Training Tips.

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We do not recommend leaving your pet unsupervised while on the system.

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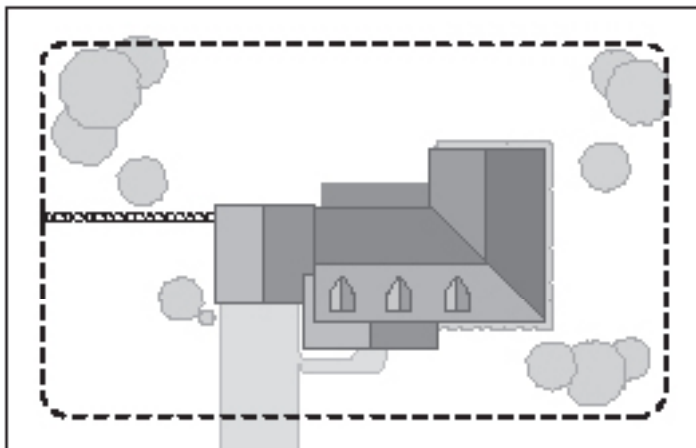


To avoid neck irritation, always remove the receiver collar from your pet at the end of the day when your pet is inside. Check your pet's neck frequently for any irritation.



Caution: Changes or modifications to any component, not expressly approved by Perimeter Technologies, Inc. could void the user's authority to operate this equipment.

How Our System Works



Your Pet Stop dealer has just installed your new Pet Stop Pet Fence System. Here is a review of how it works:

A small wire, approved for underground burial, is buried just beneath the surface of your yard (indicated by the dotted line in illustration above). This wire is connected to a small control unit called a transmitter, which sends a radio signal through the buried wire.

Your pet wears a special computerized receiver collar. If your pet gets too close to the wire, the collar beeps and administers a brief correction. In just a short time, your pet learns to respect the new established boundaries.

As you'll discover, the Pet Stop system is designed to give your pet freedom to run and play in the yard while keeping him out of harm's way.



Please read this Owner's Manual in its entirety to learn more about the transmitter and receiver collar and their features and benefits. If you have any questions about your new Pet Stop system, please contact your local authorized dealer.

The Transmitter

Your transmitter comes complete with these standard features:

Built-in Lightning Protection with Zapp Alert® Warning

Traditionally, lightning is one of the most common causes of transmitter failure. Pet Stop has developed built-in surge and over-voltage protection for both the electrical outlet and any high voltage carried by the buried wire in your yard.

To add extra protection for you and your pet, we have added Zapp Alert®, an audio-visual indication feature should lightning damage your unit. If your transmitter experiences an electrical surge, the transmitter will continue to sound two short beeps. If this happens, contact your local Pet Stop dealer for service immediately.



Remember: Do not allow your pet outside during a lightning storm.

Wire Break Warning System

Your transmitter also has a built-in sensor which monitors the boundary wire. If, for any reason, the wire becomes broken, the transmitter display will flash and a continuous single beep will alert you to the problem. Unplug the transmitter and contact your local Pet Stop dealer to assist you in locating and repairing the wire break correctly.

Fully Adjustable Signal Field

Your transmitter is also completely adjustable. Press the up and down buttons located on the front of the transmitter to adjust the signal field for your specific installation. Press the UP button to increase the signal field width or press the DOWN button to decrease the signal field width. The digital display has a range from 01 to 32. For example, if your range is set to 16 this indicates there is 8 feet of signal field on either side of the boundary wire for a total of 16 feet.



Your Pet Stop dealer has set the signal field range appropriate for your installation. Before adjusting the signal field width contact your dealer.

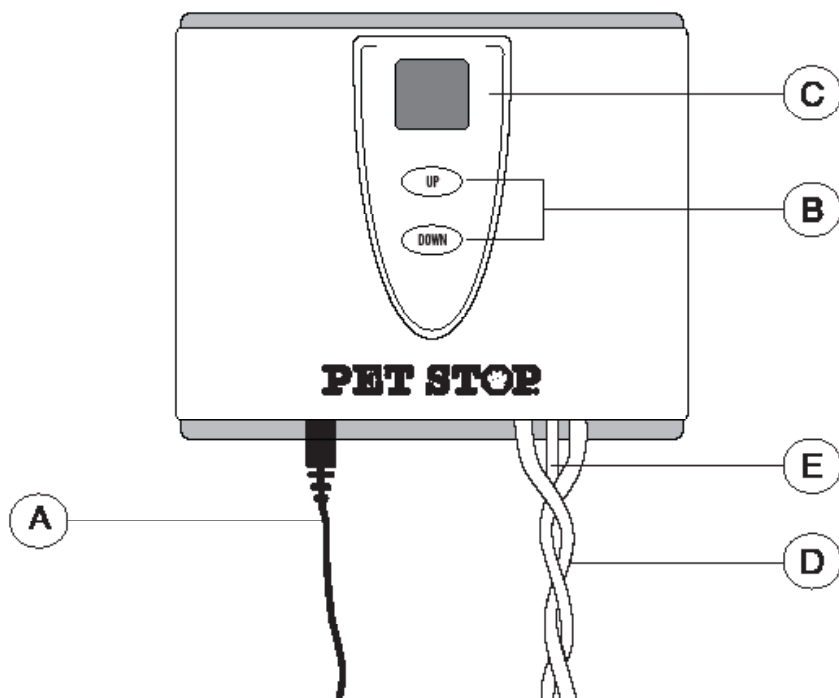


We recommend that your dog be on a leash or carefully supervised if the transmitter is not functioning.

Turning the Transmitter On and Off

If you are going to be away for extended period of time and want to turn off the transmitter, press the two black buttons simultaneously. To turn the transmitter back on, press the top button. It is not necessary to reset the transmitter. Remember, when the transmitter is turned off, the Pet Stop receiver collar will not activate.

The Transmitter



A. AC Adapter

The AC adapter supplies the power and plugs into your electrical outlet.

B. Signal Field Adjustment

The signal field width is adjusted by pressing the UP or DOWN buttons. See page 5 for complete description.

C. Digital Display

This display indicates the power level and will blink if the boundary wire loop is broken or a power surge has occurred.

D. Boundary Loop Connections

This is where the “loop” or boundary wire is connected.

E. Ground Wire

A Ground Wire is also connected to the electrical outlet.

The Receivers

Pet Stop® UltraElite Receiver® and UltraMax Receiver®

The Pet Stop receivers provide safety and convenience for both you and your pet. Both the UltraElite and UltraMax receiver features allow your pet to go anywhere within the boundary you determine, without worrying about your pet experiencing an unintentional correction due to Radio Frequency (RF) interference generated by electrical appliances.

To accomplish this, Pet Stop uses a microprocessor (small computer) in the receiver which analyzes all incoming signals. When a signal is detected, the microprocessor analyzes it in a matter of milliseconds and determines whether it is the Pet Stop signal or a random RF noise. If the signal detected is the Pet Stop signal, the receiver first emits an audible tone and then administers a correction to remind your pet of its boundaries. If the signal is not the Pet Stop signal, the receiver disregards it. This signal processing eliminates false alarms which could confuse your pet and make training difficult.

Your Pet Stop dealer has set the receiver to the appropriate correction setting for your dog(s). It is not necessary to change the receiver setting unless, perhaps your dog's environment and distractions change from its initial training. Contact your Pet Stop dealer if you have questions about your dog's receiver settings.

Flash Alert® Low Battery Light

A dead battery in the receiver is one of the primary reasons a pet might escape the yard. The Pet Stop Flash Alert Low Battery Light alerts you when the battery is nearly depleted. The low battery indicator light will flash red for several days before the battery needs to be changed.

Safety Stop® Shut Off

The Pet Stop Safety Stop is a microprocessor-controlled timing circuit which minimizes the period of time during which your pet can receive a correction. This feature is extremely important if your pet happens to get caught within the signal field. Unlike other systems which continue to pulse or correct up to one hour, the Pet Stop SafetyStop will shut off the correction after 20 seconds.

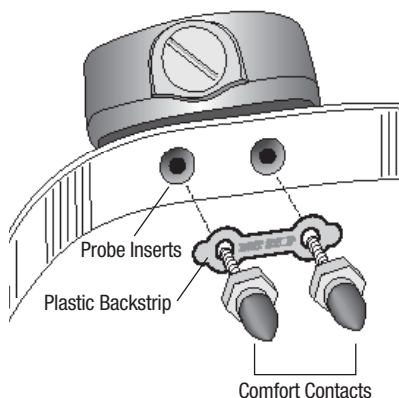
TriScann® Omni-Directional Antenna

The Pet Stop TriScann antenna ensures that the receiver always detects the radio signal, no matter what position the receiver is in. However when your dog moves or turns, the receiver will always be ready to remind your dog of the boundary.



To avoid neck irritation, always remove the receiver collar from your pet's neck at the end of the day when your pet is inside. Check your pet's neck frequently for any irritation.

The Receivers



Attaching The Receiver

Attaching the UltraElite or UltraMax receiver to your collar is easy!

1. Place the collar holes over the receiver inserts. Be sure the receiver case is on the out side of the collar.
2. Install the plastic washers with the flat side toward the probes.
3. Attach the probes by screwing them snugly (preferably by hand) into the receiver inserts.

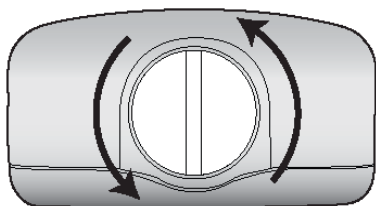


Be careful not to over-tighten the probes. Over-tightening can cause damage to the probes and receiver case.

If you wish to attach the receiver to a collar other than the one provided by your Pet Stop dealer, you must create two holes for the receiver inserts, washers, and probes. Be sure the holes are correctly sized to fit properly. After doing so, follow the above steps to attach the receiver to the collar.

Adjusting the Receiver Collar on your Pet.

It is important that the probes sufficiently make contact with the dog's skin. One finger should fit between the dog's neck and a probe. Your Pet Stop dealer will demonstrate proper collar snugness. Be sure to check the collar every few days for proper snugness. Your dog will not feel a correction if the collar is too loose, and may escape from the yard. Always remove the receiver collar at the end of the day when your pet is inside.



The receiver collar may need adjustment due to changes in your pet's coat, weight and age.

Battery Replacement

To replace the battery, remove the battery cover with any flat-head screwdriver or a coin. Remove the old battery and recycle it. Check with your local municipality for recycling options. Insert the new battery with the positive (+) end UP toward the battery cover. If you are uncertain which side of the battery is the positive side, look closely at the flat side of the battery. You will see a plus (+) mark indicating the positive end.

Battery Maintenance

Battery maintenance is convenient and easy. Your Pet Stop dealer can offer you a battery subscription plan which will make the timing of battery replacement hassle-free. With this plan, you will receive a battery in the mail when it is time to replace it. Ask your Pet Stop dealer for details.

The Receivers



Low Battery Indicator

UltraElite Receiver®

The lightweight Pet Stop UltraElite receiver is equipped with a Flash Alert® low battery light. This indicator will flash red for several days before the battery expires.

Contact your local Pet Stop dealer for a new battery.



Comfort Contacts

Battery Cover

Comfort Contacts® Soft Tip Probes

Our Comfort Contacts probes are an important part of the Pet Stop system. In order for your dog to feel a correction the soft rubber probes need to make contact with the dog's skin.

Your Pet Stop dealer will demonstrate how to properly place the receiver collar on your dog.

Battery Cover

Remove this cover using a flat-ended screwdriver or coin to replace the battery.



Elite SW Receiver



UltraMax Receiver®

Training Tips

Now that your Pet Stop System has been installed and is operational, it is time to train your pet to the system. As explained to you at the time you purchased the system, this product is designed to be used only as a tool to train your pet to stay within the confines of a given boundary. The success for your pet relies upon the training given. Consistency is important and remember to keep the training fun for your dog. Set aside ten minutes twice a day for training and play with your dog often in the yard.

At the time of installation, your Pet Stop dealer will provide an initial training session, and explain to you the procedures to ensure your pet will remain safely behind the chosen boundary. The information contained in this manual will further aid you in training your pet. It is designed so that your pet is thoroughly trained to the system at the program's end.

Precaution:

Taking shortcuts or rushing the program and not following the guidelines provided, may yield unsatisfactory results for both you and your pet.

Warning:

The Pet Stop System should be used only with proper training of your pet. It is not intended as a fool-proof means, such as a solid boundary, of keeping your pet in the yard.

Boundary Training is the most important part of your system. Therefore, it is the sole responsibility of the pet owner to provide training, either personally or through an authorized Pet Stop dealer. Reinforcement of training may be necessary.



Note: If you have reasons to believe that your pet may cause harm to itself or others, you should not rely solely on this system for restraint. Neither Pet Stop nor Perimeter Technologies, Inc. shall be held liable for any damages sustained as a result of your pet crossing the boundary.

Preparing Your Pet For Boundary Training

Your pet should be of sufficient maturity to understand basic training commands and be comfortable walking on a leash before you begin training. Most pet owners find this to be somewhere around four to six months of age, depending on the breed and personality of the dog.

If you are training more than one pet, do so separately. Each deserves the benefit of your full attention.

Training Your Pet

Your Pet's Personality

Your pet's reaction to the training session varies in accordance to its personality. In most instances, your pet will react in one of two ways:

1. Some pets have a great and immediate respect for the boundary. Particularly timid pets stay close to the foundation of your home until they understand where the safety zones are. If this occurs, coax your pet into the safety zone and spend 10 to 15 minutes playing there. By consistently walking your pet around the safety zone, your pet's confidence level will increase. If your pet remains overly timid, reduce your pet's approaches to the boundary every other day.
2. On the other hand, some pets may show little or no reaction when experiencing the correction. If this should occur, check the following:
 - a. *Are the contact probes making contact with the dog's skin?* Make sure the collar is tight enough around the dog's neck. (See page 8)
 - b. *Is your pet's coat trimmed back to one-half inch in the area where the receiver is positioned?*
If your dog has a thick or long coat, it may be necessary to trim back his fur so the contact probes touch the skin. Ask your Pet Stop dealer for help.
 - c. *Is the battery inserted correctly in the receiver?*
Be sure the battery is inserted positive (+) end up.

If your pet still shows little reaction, contact your Pet Stop dealer for adjustments or additional training.



Contact your Pet Stop Dealer immediately if you experience any training problems.

Walking Your Dog Off Property

One method to allow your dog to leave your property during and after the training period is listed below. For other methods, please consult your Pet Stop dealer.

It is important that a consistent routine is established and maintained when walking your pet off the property. Remove the Pet Stop receiver collar, attach a leash to your pet's regular collar and proceed out the point of exit (usually the driveway). Proceed down the driveway and instruct your pet to sit several feet within the boundary. Lay a doormat or strip of carpet over the boundary line. Proceed across the boundary, using a command such as "cross" and proceed on the walk. Follow the same process when you return.

Troubleshooting

Transmitter

Problem: No digital display reading on the transmitter.

1. Make sure the transmitter has not been turned off. Press the UP button once or twice to turn the power on.
2. Check the AC electrical outlet to be certain it is plugged in and supplying power to the transmitter.

We recommend that you plug in something else, like a hair dryer or radio to be sure the outlet is operating properly. Also, if the transmitter is plugged into a GFI outlet, make sure it is reset and functioning properly.

Problem: The Transmitter is beeping and the display is flashing on and off

1. Make certain that each boundary wire is connected properly to the terminal connections on the transmitter.
2. Make certain that the boundary wire in the yard has not been damaged. You can check this quickly by placing a jumper wire across the loop connections on the transmitter. If the transmitter acts normal when the jumper wire is across the loop connections there is a break in the boundary wire. You can try to locate the break visually, or contact your local Pet Stop dealer for repair.

Receiver

Problem: The Receiver is not detecting the signal from the boundary wire.

1. Make certain that the transmitter is turned on and transmitting a radio signal.
2. Make sure that the receiver battery has been recently replaced and was inserted properly.

If you have checked all of the above and the receiver is still not working, please contact your local Pet stop dealer.

Problem: Pet is not responding to the correction.

1. Check the fit and snugness of the pet's receiver collar. Make certain that the soft probes are making contact with the dog's skin. (See Page 8.) In some case, it may be necessary to shave a portion of the dog's fur in order for the probes to make proper contact.
2. Make sure that the receiver battery has been recently replaced and was inserted properly. (See Page 8.)
3. If your receiver uses Comfort Contacts® with rubber tips make sure they have been replaced. Depending on the pet, these tips may need to be replaced as often as every six months.

Problem: Low battery indicator on the receiver is flashing.

1. When the Low Battery Indicator is flashing it means you need to replace the battery. Refer to the battery replacement section on Page 8 for specific instructions.

Warranty

LIMITED WARRANTY: PERIMETER TECHNOLOGIES, INC. (Manufacturer), subject to the terms and conditions contained herein, hereby warrants that it will repair or replace at its discretion, through an authorized Dealer, the equipment described below that prove defective by workmanship or materials for the period so listed and for a "Replacement Fee" following the warranty period or for defects not covered under warranty. Authorized Dealers are permitted to charge a fee in connection with servicing the equipment described below.

Transmitters	Warranty	Exclusions and Inclusions
OT-100™	Limited Lifetime	24 months from date of purchase, excludes surge damage.
OT-200™	Lifetime	Lifetime, includes damage by electrical surge.
OT-300™	Lifetime	Lifetime, includes damage by electrical surge.
IT-200™	Limited Lifetime	24 months from date of purchase, excludes surge damage.

Receivers	Warranty	Exclusions and Inclusions
Elite Receiver™	Lifetime	Lifetime, includes damage due to a dog chew on a one time occurrence.
UltraElite Receiver®	Lifetime	Lifetime, includes damage due to a dog chew on a one time occurrence.
Elite SW Receiver™	Limited Lifetime	24 months from date of purchase, excludes dog chews.

Terms and condition are as follows:

- The warranty is limited to the original purchaser of the unit at retail. When requesting warranty service, proof of purchase may be required. A copy of the Sales Agreement may be used.
- The unit must be shipped, freight prepaid, or delivered to an authorized Dealer of Manufacturer to render the service provided herein. To locate an authorized Dealer visit the Manufacturer's website at www.petstop.com.
- The unit must not have been previously altered, repaired or serviced by anyone other than a service facility authorized by Manufacturer. The unit must not have been subject to accident, misuse, abuse, or operated contrary to the instructions provided with the product. Warranty does not include lost or stolen equipment.

EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, NO OTHER WARRANTIES, WHETHER EXPRESSED OR IMPLIED, OTHER THAN THOSE PROVIDED IN WRITING HEREIN, SHALL APPLY TO THIS UNIT, PERIMETER TECHNOLOGIES, INC. SHALL NOT BE LIABLE FOR ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE FOR ANY PERIOD IN EXCESS FOR THE PERIODS OF EXPRESS WARRANTIES PROVIDED ABOVE. IN ADDITION, UNDER NO CIRCUMSTANCES, SHALL PERIMETER TECHNOLOGIES, INC. BE LIABLE FOR PROPERTY DAMAGE, ECONOMIC LOSS, OR ANY CONSEQUENTIAL DAMAGES SUSTAINED IN CONNECTION WITH SAID UNIT. SOME STATES DO NOT ALLOW LIMITATION ON HOW LONG AN IMPLIED WARRANTY LASTS, OR DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.

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PET STOP®

P E T F E N C E S Y S T E M S

Safer by design. Greater peace of mind.™

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