



Petstop

OWNER'S GUIDE

For more information contact us:

Pet Stop Dog Fence Company
Perimeter Technologies, Inc.
10 Vanguard Drive Reading, PA 19606

PET STOP 

THE DOG FENCE **EXPERTS**™

MADE IN THE USA WITH IMPORTED PARTS

Welcome To The Pet Stop Family

Congratulations on your purchase of a Pet Stop® Pet Fence System. With proper training, both you and your pet will enjoy the system for years to come.

Unlike other systems, we designed Pet Stop from your pet's point of view. Patented innovations like our exclusive Comfort Contacts® and the ever important SafetyStop® shut off feature, are just a few of the many unique features that are incorporated in your new Pet Stop, Pet Fence system.

For best results, please read this manual and all accompanying information in its entirety. If you have any questions, please contact your local Pet Stop dealer.

Your new Pet Stop equipment is covered by a manufacturer's warranty that is available at petstop.com/warranty. We suggest you print out a copy of this warranty and keep it in a safe place along with a copy of your sales agreement. These materials may be useful at a later date if or when you require service.

All of us at Pet Stop thank you for the opportunity to provide safety and convenience for both you and your pet. **We sincerely appreciate your business.**







Pet Stop, Pet Fence Systems are proudly designed and manufactured in the USA from imported parts.





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Precautions

-  **DO NOT** use this system for guard dogs or vicious animals. If you believe your dog may pose a threat to others, **DO NOT USE THIS SYSTEM.**
-  **DO NOT** use this system as a solid barrier. This product is a deterrent, meant to train pets to remain within an established boundary. It will not work without proper training.
-  **DO NOT** permit children to operate the system.
-  If you are unsure as to whether or not your dog will be suitable on a Pet Stop® System, please speak with your authorized Pet Stop® dealer.

Additionally, your system will not work unless you:

-  Adjust the collar snug enough for the contact probes to make contact with your pet's skin, but not so tight that it will cause injury.
-  Replace or recharge the receiver battery as required. (See Pages 8 and 9 for details.)
-  Contact your local Pet Stop dealer immediately if the boundary wire is cut or damaged in any way, so they can help you fix the break as soon as possible.
-  Train your pet properly. See the GentleSteps Training Section.

We do not recommend leaving your pet unsupervised while on the system.



To avoid possible neck irritation, always remove the receiver collar from your pet at the end of the day when your pet is inside. Check your pet's neck frequently for any irritation.*



Caution: Changes or modifications to any component, not expressly approved by Perimeter Technologies, Inc. could void the user's authority to operate this equipment

How The System Works

Here is a review of how it works:

A small wire, approved for underground burial, is buried just beneath the surface of your yard (indicated by the dotted line in the illustration).




Your Pet Stop dealer has just installed your new Pet Stop®, Pet Fence System.

This wire is connected to a small control unit called a **transmitter**, which sends a radio signal through the buried wire.

Your pet wears a special computerized **receiver** collar. If your pet gets too close to the wire, the collar beeps and administers a brief correction. In just a short time, your pet learns to respect the new established boundaries.

As you'll discover, the Pet Stop system is designed to give your pet freedom to run and play in the yard while keeping him out of harm's way.



Please read this Owner's Guide in its entirety to learn more about the transmitter and receiver collar and their features and benefits.

If you have any questions about your new Pet Stop system, please contact your local authorized dealer

Systems



Each Pet Stop®, Pet Fence System consists of a transmitter and at least one receiver. The following pages will provide instruction on the operation of each piece of equipment.

All Pet Stop, Pet Fence products are sold as a system, and, while Petstop.com may feature one or more specific systems consisting of a particular transmitter and receiver, all our systems are designed to be interchangeable so that each Dealer has the flexibility of providing the best solution for your particular needs. Therefore, it is not uncommon for a Dealer to mix or match different products in order to design the system that is the best fit for you and your pet.

Pet Stop is fortunate to have a network of Dealers who are experts in this field. Each one can be relied upon to analyze and recommend solutions that are uniquely designed for you and your pet.

All the Pet Stop equipment incorporates a host of customizable settings to accommodate every breed and every pet disposition. Your Dealer is trained in how to use these settings to attain a smooth transition during training, and then finalizing those settings to ensure safe, comfortable and reliable containment.

Outdoor Transmitters

Your transmitter comes complete with these standard features:

Built-in Lightning Protection with Zapp Alert® Warning



Traditionally, lightning is one of the most common causes of transmitter failure. Pet Stop has developed built-in surge and over-voltage protection for both the electrical outlet and any high voltage carried by the buried wire in your yard. To add extra protection for you and your pet, we have added Zapp Alert®, an audio-visual indication feature should lightning damage your unit. If your transmitter experiences an electrical surge, the transmitter will continue to sound two short beeps. If this happens, contact your local Pet Stop dealer for service immediately.




Remember: Do not allow your pet outside during a lightning storm.

Wire Break Warning System


Your transmitter also has a built-in sensor which monitors the boundary wire. If, for any reason, the wire becomes broken, the transmitter display will flash and a continuous single beep will alert you to the problem. Unplug the transmitter and contact your local Pet Stop dealer to assist you in locating and repairing the wire break correctly.

Fully Adjustable Signal Field

Your transmitter is also completely adjustable. Press the up and down buttons located on the front of the transmitter to adjust the signal field for your specific installation. Please see 'ADJUSTING SIGNAL FIELD' on page 7. The range displayed has a range from 01 to 32. For example, if your range is set to 16 this indicates there is 8 feet of signal field on either side of the boundary wire for a total of 16 feet.



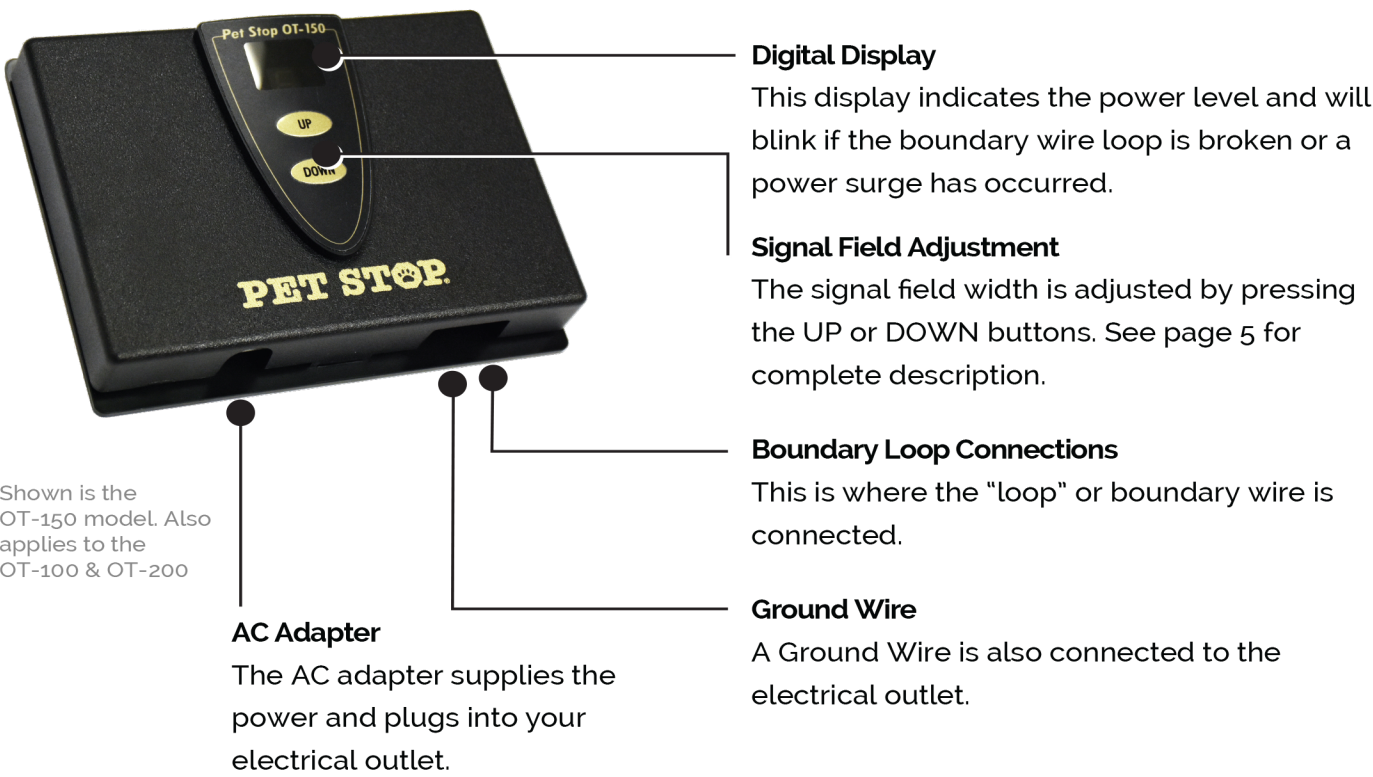
Your Pet Stop dealer has set the signal field range appropriate for your installation. Before adjusting the signal field width contact your dealer.



We recommend that your dog be on a leash or carefully supervised if the transmitter is not functioning.

OT-100, OT-150, & OT-200

Features



Transmitter Programming

Your Pet Stop dealer has programmed your system specifically for your pets. Should you need to modify the programming please consult your local Pet Stop dealer.

To turn the transmitter off, simply unplug the transmitter from the power jack.

OT-300

Features

Programming Buttons

The UP, DOWN and SET buttons are used to program and make adjustments to your system's signal field and stimulation settings.

Digital Display

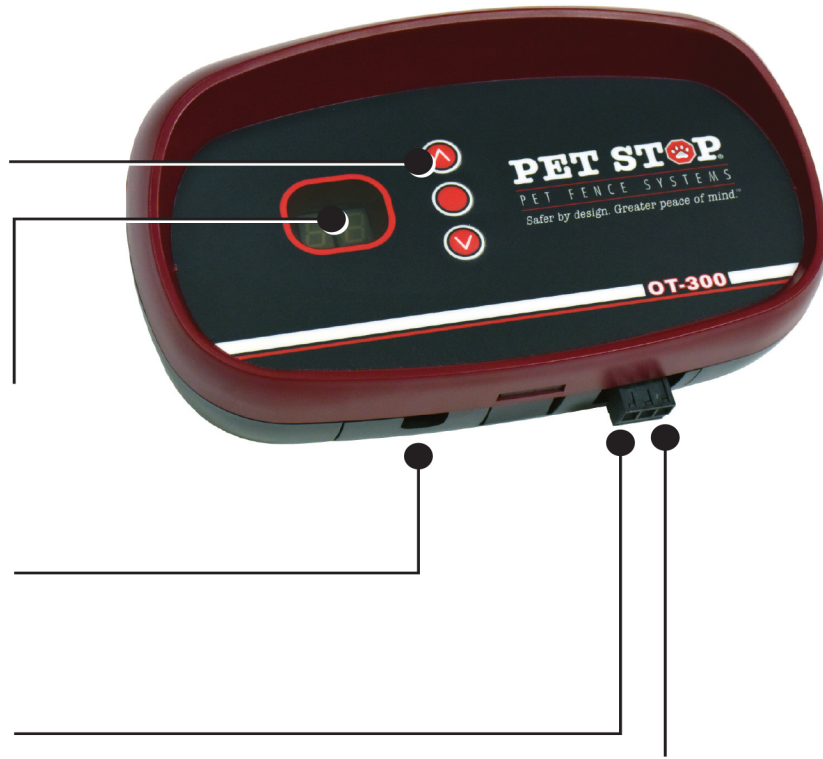
Information concerning the signal field width and collar settings are displayed in the LED display area.

AC Adapter Jack

The AC adapter supplies the power and plugs into your electrical outlet.

Boundary Loop Connections

This is where the "loop" or boundary wire is connected.



Ground Wire

A Ground Wire is also connected to the electrical outlet.

OT-300 Transmitter Programming

Your Pet Stop dealer has programmed your system specifically for your pets. Should you need to modify the programming please consult your local Pet Stop dealer.

Adjusting the signal field

Use the following steps to adjust the system's signal field, or how far your pet can approach the buried wire.

1. Hold the SET BUTTON (Center) until the display turns off. Immediately RELEASE the SET button. The current signal field setting will be displayed in the LED and two small red dots will be visible at the bottom of the display indicating program mode.
2. Use the UP and DOWN arrow keys to adjust your boundary setting to your preferred boundary setting. The range displayed has a range from 01 to 32.

For example, if your range is set to 16 this indicates there is 8 feet of signal field on either side of the boundary wire for a total of 16 feet.

3. Press SET BUTTON when finished. The number will flash once to indicate a change has been made and return to normal operation. If SET is not pushed, the programming mode will timeout after 40 seconds and return to the previous setting.

Indoor Transmitters

We know pets inside and out. Our indoor transmitters bring the benefits of boundary setting indoors. Our indoor transmitters can create either a wireless zone or be customized, using wire discretely hidden.

We also offer a battery-powered indoor unit that can be used where no electrical outlets are available. Applications vary but a few typical uses are in a waterproof enclosure to protect a garden or flower bed outside or locating it behind a wall to protect a passageway.

Your local Pet Stop dealer is trained to recommend a variety of boundary configurations to meet your particular needs.

Room Wizard

Features

The RoomWizard can be use either as a wireless unit or can be used with wire to create a specific boundary. Consult your local Pet Stop dealer for suggestions on how best to used the RoomWizard.

Digital Range Display readouts display the current signal field range setting.

Power On/Off and Range Adjustment Buttons. If the Range Display is not lit, pressing the upper ("+") button will turn the transmitter on. Pressing both buttons ("+" and "-") at the same time will turn the transmitter off.

Pressing the upper ("+") button will increase the signal field emanating from the unit or wire if used. This will effectively increase signal around the unit or on both sides of the wire if in a wired configuration. Pressing the lower ("-") button will decrease this area.



AC Adapter Power Connector. Plug in the AC adapter that came with the unit, into the "Power" connector on the left. Only use an approved PET STOP® AC adapter.

Wired Mode Adapter Cord Connector. When using the transmitter with boundary wire, plug in the Wired Mode adapter cord at the right connector labeled "Loop".

Operation

Your Pet Stop RoomWizard can be set up in your home either as wireless or a wired system, depending on the needs of you and your pet.

Pet Stop RoomWizard – Wireless Operation

Place the RoomWizard unit in the location you want your pet to avoid. For example, if you do not want your pet to jump on the sofa, place the unit under the sofa. The RoomWizard can also be permanently mounted on a wall using the key hole slot on the bottom of the transmitter case.

Under normal operation, the RoomWizard will display the signal field strength number (such as "10") and will make no sounds. This indicates the RoomWizard is operating normally. You can make adjustments to the signal field range to achieve the correction zone you desire. Pressing the upper button ("+") will increase the signal field to a maximum of 32. Pressing the lower button ("-") will decrease the signal field to a minimum of 1.

To turn on the RoomWizard unit:

1. Plug the AC adapter into an AC electrical outlet.
2. Plug the other end of the AC adapter into the LEFT connector on the RoomWizard marked "Power" as shown in photo below.
3. The Range display should be lit to indicate the RoomWizard is on. If the range display is not lit, press the top Range Adjustment button to turn the unit on.
4. Adjust the signal field range by pushing the upper button (+) to increase the range and the lower button (-) to decrease the range.
5. Test the signal field range by using the receiver collar and listening for the beeps.



Remember: Always remove your pet's Pet Stop receiver collar before making any adjustments to the signal field range.

Pet Stop RoomWizard – Wired Operation

To keep your pet out of one or several rooms, it is recommended that boundary wire be laid around the edges of a room, or installed in the basement ceiling. Ask your Pet Stop dealer about wiring one or several rooms.

The Wired Mode adapter cord attaches to each end of the boundary wire by twisting them together and is reinforced with electrical tape for insulation. The Wired Mode adapter is then plugged into the RIGHT side of the RoomWizard unit, marked "LOOP".

The RoomWizard unit's AC adapter is plugged into an AC electrical outlet, then the other end of the AC adapter is plugged into the LEFT connector on the unit marked "POWER". The Range Display should be lit to indicate the RoomWizard unit is on. If the Range display is not lit, press the top Range Adjustment button to turn the RoomWizard unit on.

Your Pet Stop dealer has set the range that is appropriate for your pet. You can adjust the signal field range by pushing the upper button (+) to increase the range and the lower button (-) to decrease the range.

If the transmitter detects a break in the boundary wire the signal field Range Display will begin to blink.



Note: The RoomWizard will not detect a break in the wire if the signal field setting is set below 6



Remember: Always remove your pet's Pet Stop receiver collar before making any adjustments to the signal field range.

Battery Powered Transmitter

Features

The Pet Stop Battery Powered Transmitter is primarily intended for avoidance applications within a home or garage, and uses 4 standard AA alkaline batteries, and produces a signal range of up to 4 feet. The transmitter has an audible warning when the battery is low, which is useful if you mount the transmitter out of site, like in a closet or under a couch.

The Battery Powered Transmitter has a variety of settings that are set by using the dip switches that are visible through the top of the unit. Many of the settings are designed to extend battery life. For optimal performance consult your local dealer for how best to set up your unit.

Transmission LED:

Your unit is designed to "burst" the signal at a specific rate. Bursting the signal conserves the battery. The LED will illuminate at the end of a transmission packet. This will let you know the transmitter is functional and the receiver should activate when light illuminates.

Range Control:

Sets range of transmission. Rotate Clockwise for maximum, Counter-Clockwise for minimum. Battery life will be maximized by setting the control to as short of range as practical for the application.

Operation:

Battery Insertion

1. Remove the 2 screws from the bottom of the transmitter case using a Phillips screwdriver.
2. Insert 4 AA batteries in orientation as shown.
3. Upon insertion of last battery, transmitter will power up. It will produce a 1 second beep while turning on the red transmission LED.



Note: If the transmitter produces a series of rapid beeps for 10 seconds after power-up, this is an indication that the batteries are low and should be replaced.

4. Replace the case, being careful to align the indexing pins with the base. Re-install the 2 screws.

Battery Powered Transmitter

Helpful Hints

- 🐾 The only visual indication of operation will be a momentary illumination of the Transmission LED each time the transmitter produces a burst of signal.
- 🐾 There is no **ON/OFF** switch. If you do not desire to have the unit transmitting, simply remove at least 1 battery.
- 🐾 It is recommended to remove all batteries if not being used and being stored for extended periods.

Additional Functions

Dip Position 5:

Place switch in the **"ON"** position (up) to enable low battery alert.

Place switch in the **"OFF"** position (down) to disable the low battery alert – **PLEASE NOTE:** in this position transmitter will **NOT** alert you to the internal batteries being weak and needing replaced.

Dip Position 6:

Place switch in **"ON"** position to turn the transmitter on. This switch may be moved to the **"OFF"** position (down) to disable the transmitter.

Receivers

Pet Stop® Receivers

All Pet Stop receivers provide safety and convenience for both you and your pet. The receivers allow your pet to go anywhere within the boundary you determine, without worrying about your pet experiencing an unintentional correction due to Radio Frequency (RF) interference generated by electrical appliances.

To accomplish this, Pet Stop uses a microprocessor (small computer) in the receiver which analyzes all incoming signals. When a signal is detected, the microprocessor analyzes it in a matter of milliseconds and determines whether it is the Pet Stop signal or a random RF noise. If the signal detected is the Pet Stop signal, the receiver first emits an audible tone and then administers a correction to remind your pet of its boundaries. If the signal is not the Pet Stop signal, the receiver disregards it. This signal processing eliminates false alarms which could confuse your pet and make training difficult.

Your Pet Stop dealer has set the receiver to the appropriate correction setting for your pet(s). Your Dealer will instruct you on the proper adjustment of the stimulation level during the training and maintenance phases.



To avoid possible neck irritation, always remove the receiver collar from your pet's neck at the end of the day when your pet is inside. Check your pet's neck frequently for any irritation

Reaction Time

Pet Stop Smart Receiver collars react faster than any other brand of receiver. While the EcoLite Receiver reacts in just 80 milliseconds, the UltraMax® is not far behind. Don't be fooled by fancy names or competitive claims. Only Pet Stop is engineered to be the safest and fastest receiver available.

TriScann® — a must-have to eliminate blind spots

Other receivers require the pet's head to be perfectly straight and level when approaching the fence signal. Pet Stop is the first to offer a three-antenna receiver, which provides your pet with a full 360-degree reception of the signal, regardless of the collar position.

Flash Alert® — notifies you to replace a weak battery

Knowing when to change the battery, or recharge it in rechargeable models, is a critical requirement for safe Pet-containment. The Pet Stop exclusive FlashAlert will remind you to replace the battery before your pet gets loose. This is a true battery-monitoring system — not a timed reminder like you might find in other brands.

Receivers

Safety Stop® — fail-safe feature to prevent continuous correction

We engineer for safety even against rare situations. In the unlikely event your pet gets caught and held within range of the signal field, the patented Pet Stop SafetyStop feature limits the correction to a maximum of 20 seconds. Frighteningly, other systems don't include this fail-safe or they configure the receiver to cycle without end until the battery is depleted.

Correction Settings — three different modes

Only Pet Stop offers three different modes of correction, giving you complete flexibility in crafting the ideal system for your pet:

GentleSteps™ Mode for training
Progressive Mode to advance the correction level automatically
Over 30 different standard mode correction levels

Your dealer will help you select the mode best suited for your pet.

Smart Receiver® — DM Technology to avoid false correction

The Pet Stop transmitters and receivers work in conjunction to provide a pure signal free from interference and false corrections from other devices.

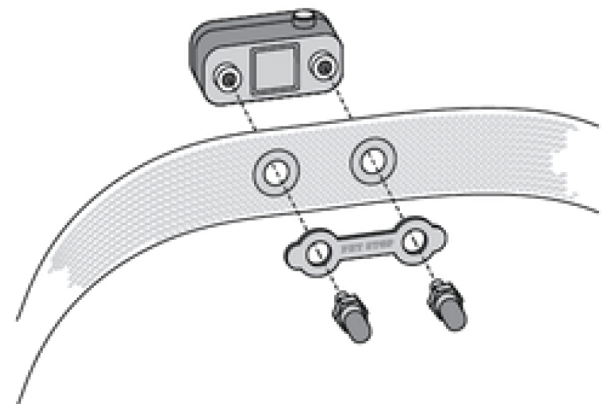
Stopper™ — effectively addresses escaping behaviors

This highly effective Pet Stop exclusive puts an end to attempting-to-escape issues by extending the correction for different intervals. This feature is for pets who have started to challenge their learning by exceeding their boundaries on a regular basis. This allows us to extend the correction for preset intervals to further reinforce the training and solve the problem of the chronic tester always trying to find a way to escape.

Attaching The Receiver

Attaching the UltraElite or UltraMax receiver to your collar is easy!

1. Place the collar holes over the receiver inserts. Be sure the receiver case is on the outside of the collar.
2. Install the plastic washers with the flat side toward the probes.
3. Attach the probes by screwing them snugly (preferably by hand) into the receiver inserts.



Receivers



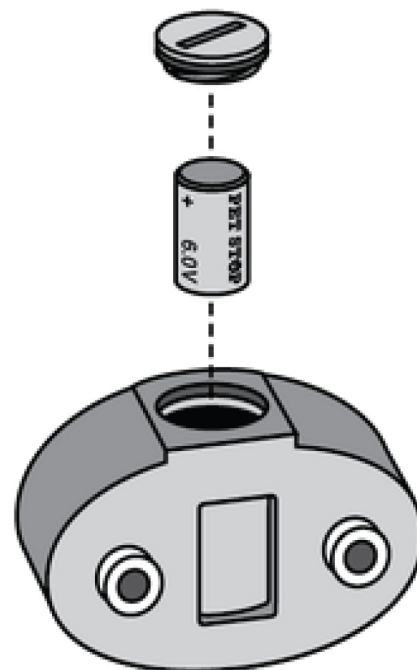
Be careful not to over-tighten the probes. Over-tightening can cause damage to the probes and receiver case.

Adjusting the Receiver Collar on your Pet

It is important that the probes sufficiently make contact with the dog's skin. One finger should fit between the dog's neck and a probe. Your Pet Stop dealer will demonstrate proper collar snugness. Be sure to check the collar every few days for proper snugness. Your dog will not feel a correction if the collar is too loose, and may escape from the yard. Always remove the receiver collar at the end of the day when your pet is inside.

Battery Replacement (UltraElite, UltraTuff, UltraMax & PCC 200)

To replace the battery, remove the battery cover with any flat-head screwdriver or a coin. Remove the old battery and recycle it. Check with your local municipality for recycling options. Insert the new battery with the positive (+) end UP toward the battery cover. If you are uncertain which side of the battery is the positive side, look closely at the flat side of the battery. You will see a plus (+) mark indicating the positive end.



The receiver collar may need adjustment due to changes in your pet's coat, weight and age.

Ecolite And Ecolite Plus Rechargeable Receiver

EcoLite Plus Rechargeable Receiver and its Diagnostic Charging Cradle

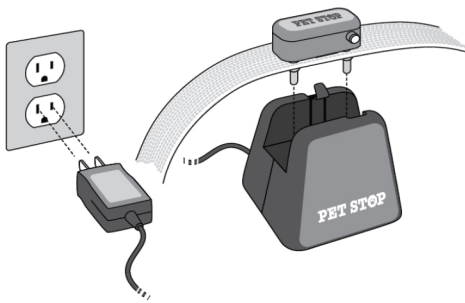
Your EcoLite Rechargeable Receiver will come with either a standard charging cradle or a diagnostic charging cradle. The diagnostic charging cradle is designed to not only charge the EcoLite Plus Rechargeable Receiver but also to test its functionality, including the correction.



Instructions

1. Getting the charging cradle ready for use

Insert the supplied power jack into bottom of Cradle where indicated then plug the AC adapter into any UL 110 Volt wall receptacle. The Cradle is now ready to use and will power off when not in use to conserve power.



2. Inserting the EcoLite Plus Receiver into the Charging Cradle

The receiver is designed to be charged fully assembled with the collar strap and probes attached to the receiver. Insert the EcoLite Plus receiver into the Charging Cradle Plus with the correction posts face down and slide into the holes in the Cradle. The charge boss faces forward and indexes it into the notch in the Cradle. Press down on EcoLite until the retaining arm swings over the top of the EcoLite and you hear a click.

3. The Initial Test

The Cradle will now perform a functional test of the EcoLite. While testing, Red and Green lights will alternate to indicate the Cradle is working. It will try all possible signals for which the EcoLite can be programmed (PetStop, IFCO 700 Series and IFCO 800 Series). If the EcoLite passes the initial test, the Green light will blink to indicate the Cradle has turned on the charger and is waiting for the EcoLite to charge. If you simply wanted to test the EcoLite and not charge the receiver, you can remove the EcoLite now for use; otherwise, leave the receiver in the charging cradle while the EcoLite charges. Charging time takes approximately 15 minutes depending on the level of charge remaining in the receiver. Also – you do not need to charge the EcoLite completely. It can run for several days on just a 15-minute charge.

If the EcoLite fails the initial test, it could simply need charging. The Red light will blink to indicate the initial test has failed, and it will then attempt to charge the receiver. Leave the receiver in the cradle for a while to see if it charges enough to then trigger the green light. If not, see step 5.



Ecolite And Ecolite Plus Rechargeable Receiver

4. **During the charging process**

Either the Red light will blink (if it failed the initial test) or the green light will blink (if it passed the initial test). The Cradle will check if the Ecolite Plus is charging once per minute for up to 4 hours. An Ecolite Plus with a completely discharged battery will charge in under 4 hours (typically 2.5 hours).

5. **Failed to Charge**

If the Ecolite fails to charge completely within 4 hours, the Red light will turn solid (not flash). This indicates the Ecolite is defective. Call your Dealer immediately or contact the company for replacement instructions.

6. **Successfully Charged**

If the Ecolite charges properly and if the Ecolite passed the initial test, the Green light will turn solid (not flash), indicating the initial test was passed and the Ecolite charged correctly. You may now remove and use the Ecolite collar. If the Ecolite charges properly and if the Ecolite failed the initial test, the Cradle will now perform another test now that the battery is fully charged. If the Ecolite passes this second test, the Green light will turn solid (not flash), indicating the Ecolite has been charged and passed the test. You may now remove and use the Ecolite collar. If the Ecolite fails to pass the test, the Red light will turn solid (not flash). This is an indication that the Ecolite is defective and cannot respond properly to signal. Call your Dealer immediately or contact the company for replacement instructions.



Hint: Removing the Ecolite Plus from the Cradle. Pull straight up on Ecolite to remove it from the charger. If necessary, you may push the retaining arm away from the top of Ecolite to facilitate removal.

UltraElite, UltraTuff, UltraMax



UltraElite™

The Pet Stop UltraElite receiver is equipped with a Flash Alert® low battery light. This indicator will flash red for several days before the battery expires. Contact your local Pet Stop dealer for a new battery.

UltraTuff™

The UltraTuff Receiver was designed with twice the wall thickness of lesser fencing collars for greater chew and impact resistance and longer life. Contact your local Pet Stop dealer for a new battery.



UltraMax™ Receiver

Larger than the UltraElite Receiver®, the UltraMax Receiver® was designed for more determined dogs. Utilizing a highly efficient circuit, the UltraMax features a host of settings, including an adjustable correction that is the most effective in the business in keeping your pets safe and secure.

Contacts

Comfort Contacts® Soft Tip Probes

Our Comfort Contacts probes are an important part of the Pet Stop system. In order for your dog to feel a correction the soft rubber probes need to make contact with the dog's skin.



Gentle Spring Contacts

The internal spring mechanism reduces the pressure that can result from over-tightening the collar while ensuring constant skin contact. The spring allows the pet's collar to move and flex as the pet turns its head or lies down. Gentle Spring Contacts come in a variety of sizes to accommodate almost every breed of dog or cat and guards against pressure necrosis.

Steel Contacts

We use surgical-grade stainless steel to create a standard contact suitable for just about any pet-boundary installation. Our Steel Contacts come in a variety of sizes to accommodate every breed.



PCC 200 Receiver

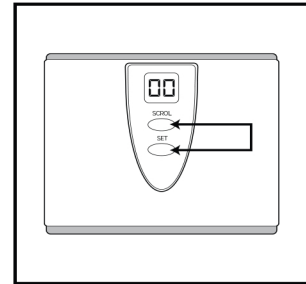
Frequency Programming

This programming option allows the user to switch the operation frequency from 7KHz to 4KHz in the unlikely case of signal interference from sources such as neighboring pet fencing systems. Your system has come preset from the factory on 7KHz where you are most likely not to encounter interference issues.



To change your frequency settings:

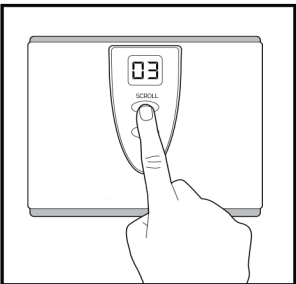
1. Press and hold both the top and bottom buttons marked **SCROLL** and **SET** on the wall transmitter simultaneously for 6 seconds. The transmitter display will first show "00" after three seconds. continue to press both buttons for another 3 seconds to enter frequency mode. Either "01" or "02" will be displayed on the wall mount transmitter.



2. Release both transmitter buttons. Press and release the **SCROLL** button to select desired frequency settings. The transmitter display will show the corresponding number with each button push.

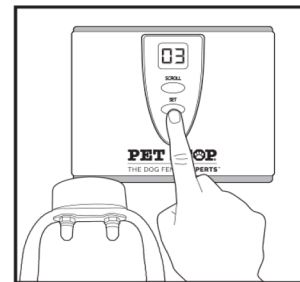
SETTINGS

01 = 7 KHz
02 = 4 KHz



3. Hold the pet fence collar receiver against the wall mount transmitter. The collar receiver light will illuminate and is ready to be programmed. Press and release the button marked **SET** on the wall transmitter.

The collar receiver light will flash the number corresponding to the level you have selected. When programming is complete the transmitter will return automatically to normal operation.



GentleSteps Training Introduction



Introduction

A quick note about how GentleSteps™ was developed.

Over the years many individuals have contributed to refining the way pets are trained to electronic pet containment systems. Initially, all training was done using string and stakes with a collar that incorporated no warning tones or delays.

In the 1980's fencing systems incorporated warning tones and yard flags to make training more fair and less stressful to the pet. Further developments remained essentially unchanged until 2001, when a new technique was developed inspired by the popular use of clicker and treat training.

This new technique significantly reduced the stress a pet typically experiences when first introduced to a system. While it is undeniable that many individuals contributed to developing this new technique, the behavior expert most credited with its development was Richard Weinssen of Hidden Fence in northern New Jersey.

As a member of the International Association of Canine Professionals, Rich believed in the humane approach to pet training. He saw an opportunity to develop a low stress approach by using a slow and gradual increase in correction, supplemented by frequent training sessions. This resulted in pets not only experiencing less correction during the training but also pets became trained effectively on far lower levels of correction than ever before.

When Rich joined the Pet Stop Dealer network, he brought with him this philosophy which inspired the creation of specially designed equipment to deliver this unique approach to training. Your local Pet Stop Professional is the only one who can offer equipment that is specifically designed to support this unique training technique. We call our equipment and the technique it supports – GentleSteps™ – a low stress and effective way to train your pet to the Pet Stop®, Pet Fence System.

GentleSteps is just one of the many ways the Pet Stop System is safer by design to give you greater peace of mind.

GentleSteps Training Guidelines

GentleSteps Training times may vary based on the individual dog. It may take a few days or up to a few weeks, plus supervised time ongoing.

Don't use a containment system for a dog with existing or developing aggression problems. We recommend professional training help first.

REMEMBER, during any session, if dog seems particularly stressed for more than a minute or two, (eyes wide, panting, agitated, frantic, tail tucked, pulling towards house, etc), take the collar off and spend extra time near the flag line to calm your pet fully (10-20 minutes after the last correction) with belly rubs, back scratches, treats and your own enthusiasm before going inside.

Training Overview

- 🐾 Begin each session by preparing some outstanding treats. Try this! Cut up many small pieces of human grade beef or chicken.
- 🐾 Each session consists of 10-20 minutes of training followed by 10-20 minutes of play in the yard. Two or more times daily.
- 🐾 Following each session, continue with treats, ball or toy play and belly rubs well after fence training is completed.

Your Training Preparation

GentleSteps Training success involves you as well as your dog. If you demonstrate sad or sympathetic behavior at any time during a session, this can confirm for the dog that something is wrong. Whereas a happy, playful, treat-generous handler will improve a pet's mood more efficiently. The goal is to relate happy, playful interaction with the collar and the system.

Plan on a session taking 20 to 40 minutes so you can give your dog full attention during this training process.

Training Preparation for Your Dog

- 🐾 Place collar on your dog 1 hour or more before training session and remove 1 hour after each training session.
- 🐾 Begin each training session in the yard with some treat rewarded basic commands, such as "Sit" or "Stay"



Note: Collars should be removed at night to prevent neck sores. If your dog has a skin reaction, contact your veterinarian.

GentleSteps Training Guidelines

Training

Remember, each dog moves at their own pace.

Step One : Learning with Gentle Stimulation

Objective : Teach your pet to turn the gentle stimulation on and off.

Goal : This step allows your pet to make and learn from mistakes using gentle pressure.

Collar : Setting should be between 1-3, increased incrementally.

Leash : 6'-20' Leash on dog, held by handler. Handler allows dog to go no more than 2-3 feet into avoidance zone.

Time : 10-20 minute training followed by 10-20 minute play.

Training Plan : 🐾 Using mild temptations, tempt your pet to approach or walk past the flags.

🐾 The fence collar's tone will sound when your pet enters the avoidance area.

🐾 Using the leash, return your pet back into the safe zone of the yard within 2-3 seconds and reward generously.



Note: Do not allow longer corrections. Your pet's responses may vary from very startled to unaware. The more mistakes your pet makes and can learn from at these lower levels, the less firm corrections will be needed later.

Helpful Hints : Examples of mild temptations include family members standing 10 feet or further outside of the yard or outstanding taste value treats thrown 3-6 feet beyond the flags.

Remember : Return the dog to the safe zone using the leash within 2-3 seconds and emphasize treats and or play.

🐾 Repeat this step to teach your pet how to turn off the stimulation by backing up or to avoid turning it on by not advancing towards the flags.

🐾 Time to play for 10-20 minutes, and remove dog's collar an hour after the session.

When to Move on : Progress to step 2 when your pet shows some avoidance to the flags and shows comfort 5-6 feet from the flags.

GentleSteps Training Guidelines

Step Two : Adding Temptation

Objective : Increase temptations and collar setting as your dog increasingly avoids the flags.

Goal : This step strengthens your dogs avoidance of flags.

Collar : Average collar setting: 3-6, increased incrementally.

Leash : 6'-20' Leash on dog, held by handler.

Time : 10-20 minutes .

Training Plan : After your dog has had their collar on for at least one hour and basic command practice with treats is complete:

- 🐾 Since the collar setting is higher, handler should use leash to bring pet back to safe zone quickly, 1-2 seconds maximum.
- 🐾 Use increased temptations, as your pet should now avoid the flags for mild distractions.
- 🐾 Along with increased collar settings, handler should increase treats and play time.
- 🐾 Temptations may include a family member walking quickly and playfully about 10' outside the flag line, with dog and handler walking along flag line about 20' behind family member.
- 🐾 Pet may make multiple attempts to cross the flag line. Handler should keep mistakes brief and follow with cheer and treats.

Note : Alternatively, in the event handler is working alone, toys thrown past the line can serve as temptations.

Helpful Hints : Watch for passing neighbors, note bus stop schedules and look for neighbor activity that could serve as real world temptations.

- 🐾 Repeat this step to strengthen flag line avoidance even with moderate real world temptations.
- 🐾 Time to play for 10-20 minutes, and remove dog's collar an hour after the session.

When to Move On : Progress to step 3 when your pet avoids the flags for moderate temptations and shows comfort 5-6 feet from the flags.

GentleSteps Training Guidelines

Step Three :

Objective : Use maintenance level collar settings and real world temptations to strengthen avoidance.

Goal : Help your dog strengthen avoidance with real world temptations.

Collar : Average collar setting: 6-9, increased incrementally.

Leash : 6'-20' Leash on dog, held by handler to prevent longer duration corrections at these higher levels.

Time : 10-20 minutes.

Training Plan : After your dog has had their collar on for at least one hour and basic command practice with treats is complete:

- 🐾 Concentrate now on areas your pet would most likely escape from.
- 🐾 After 1-2 corrections have been felt and pet is avoiding for all available temptations, allow 20' leash to drag on ground as dog is supervised and temptations continue.
- 🐾 Real world temptations should include family members walking away from the property, dogs outside the yard, bicycles, children, balls thrown past flags, etc. Even watch for deer, rabbits, squirrels etc. if they excite your pet and use them for temptations.
- 🐾 This step will teach your pet to avoid the yard edge even for highly tempting real world distractions.

When to Move On : When your pet rejects each real world temptation 3-4 times consecutively, they are ready for step 4, supervised off leash play time.

GentleSteps Training Guidelines

Step Four : Supervised Freedom

- Objective :** Give your dog time on their own in the yard.
- Goal :** Your pet should avoid flags despite major distractions, but remain comfortable 3-6 feet into the safe zone for at least 60 days.
- Collar :** At the highest setting required for your dog to meet avoidance.
- Leash :** No Leash!
- Time :** 30-60 minutes daily.
- Training Plan :** After your dog has had their collar on for at least one hour and basic command practice with treats is complete:
- 🐾 Your pet should be outside 30-60 minutes per day if possible.
 - 🐾 You are ready to allow your pet free run of the yard when your pet has not felt any corrections for at least 2-4 weeks.
- When to Move On** Flag removal: Between 30-60 days, remove every other flag.
- Flag Removal :** Then every few days remove a few more until they are gone.
- Helpful Hints :** Increase supervision during flag removal stage.

Ongoing Maintenance Responsibilities

- 🐾 Check system monthly, by walking dog collar to edge of yard and identifying where it beeps.
- 🐾 Replace batteries at 4-6 month intervals, or when battery light flashes.
- 🐾 Make sure collar is snug fitting, high on the neck near the ears and removed daily.



Do not turn down the transmitter.
The two digit reading relates to distance from the wire, not correction level.



Check the Troubleshooting Guide or contact your dealer any time your Pet Stop system fails to perform properly.

Troubleshooting

Transmitter

Problem: No digital display reading on the transmitter.

Make sure the transmitter has not been turned off. Press the UP button once or twice to turn the power on.

Check the AC electrical outlet to be certain it is plugged in and supplying power to the transmitter. We recommend that you plug in something else, like a hair dryer or radio to be sure the outlet is operating properly.

Also, if the transmitter is plugged into a GFI outlet, make sure it is reset and functioning properly.

Problem: The Transmitter is beeping and the display is flashing on and off.

Make certain that each boundary wire is connected properly to the terminal connections on the transmitter.

Make certain that the boundary wire in the yard has not been damaged. You can check this quickly by placing a jumper wire across the loop connections on the transmitter. If the transmitter acts normal when the jumper wire is across the loop connections there is a break in the boundary wire. You can try to locate the break visually, or contact your local Pet Stop dealer for repair.

Receiver

Problem: The Receiver is not detecting the signal from the boundary wire.

Make certain that the transmitter is turned on and transmitting a radio signal.

Make sure that the receiver battery has been recently replaced and was inserted properly.

If you have checked all of the above and the receiver is still not working, please contact your local Pet Stop dealer.

Problem: Pet is not responding to the correction

Check the fit and snugness of the pet's receiver collar. Make certain that the soft probes are making contact with the dog's skin. (See Page 8.) In some case, it may be necessary to shave a portion of the dog's fur in order for the probes to make proper contact.

Make sure that the receiver battery has been recently replaced and was inserted properly. (See Page 8.)

If your receiver uses Comfort Contacts® with rubber tips make sure they have been replaced. Depending on the pet, these tips may need to be replaced as often as every six months.

Problem: Low battery indicator on the receiver is flashing.

When the Low Battery Indicator is flashing it means you need to replace the battery. Refer to the battery replacement section on Page 8 for specific instructions.

Troubleshooting

PCC 200

Problem: The collar will not activate at the boundary loop:

Check that the training collar's battery has been installed in the proper orientation and the cap has been secured.

Check that the wall-mount transmitter has the wire that runs from the outside loop secured in the wire connectors and the transmitter is plugged into the wall outlet.

Check that the boundary loop is connected to the twisted wire running to your transmitter using the supplied waterproof splices and that there are only two ends of wire inserted into each splice.

Check to determine if your pet fence system is installed in close proximity to a neighboring system. If so, see STEP 6: System Adjustments and Programming.

Make sure that your collar battery is good. If the collar light is flashing red, the battery is low and needs to be replaced.

Should you continue to encounter difficulties, please call your Pet Stop Professional.

Problem: The collar activates in safe areas of the yard or home:

Check that the wire is not running close to outside utility lines and move where necessary.

Move the boundary loop away from large metal objects such as outdoor sheds or metal fences.

Move the boundary wire away from the side of the house.

Turn the signal strength down on the wall-mount transmitter. (See Step 6: System Adjustments and Programming)

Warranty

LIMITED WARRANTY: PERIMETER TECHNOLOGIES, INC. (Manufacturer of the Pet Stop brand of products) hereby warrants that it will repair or replace, at its discretion the equipment listed on www.petstop.com/warranty that prove defective by reason of workmanship or materials for the period listed on www.Petstop.com/warranty. Warranty is subject to the terms and conditions listed below and commence from the date purchased by the end user. Warranty is limited to the repair or replacement of the part only and does not include associated labor or processing costs. Accordingly, authorized Dealers may charge fees in connection with servicing warranty and such fees may include processing fees that Manufacturer may require authorized Dealers to pass on.

Where warranty is listed as UltraCare, equipment that proves defective by reason of workmanship or materials is covered for the life of the product and for a fixed fee that is listed on www.petstop.com/warranty for defects not caused by reason of workmanship or materials.

For more detailed information visit www.petstop.com/warranty

Terms and conditions are as follows:

- 🐾 The warranty is limited to the original purchaser of the unit at retail. When requesting warranty service, proof of purchase may be required and a copy of this Sales Agreement may be used.
- 🐾 The unit must be shipped, freight prepaid, to the Manufacturer or delivered to an authorized Dealer to render the service provided herein. To locate the address of the Manufacturer or to locate an authorized Dealer visit the Manufacturer's website at petstop.com.
- 🐾 The unit must not have been previously altered, repaired or serviced by anyone other than a service facility authorized by Manufacturer. The unit must not have been subject to accident, misuse, abuse, or operated contrary to the instructions provided with the product. Warranty does not include lost or stolen equipment.

Except to the extent prohibited by applicable law, no other warranties, whether expressed or implied, other than those provided in writing herein, shall apply to this unit, Perimeter Technologies, Inc. shall not be liable for any implied warranty of merchantability or fitness for a particular purpose for any period in excess for the periods of express warranties provided above. In addition, under no circumstances, shall Perimeter Technologies, Inc. be liable for property damage, economic loss, or any consequential damages sustained in connection with said unit. Some states do not allow limitation on how long an implied warranty lasts, or do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

Perimeter Technologies, Inc. neither assumes nor authorizes any representative or other person to assume for it any obligation or liability other than such as is expressly set forth herein. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

For More Information contact us:

Pet Stop Dog Fence Company
Perimeter Technologies, Inc.
10 Vanguard Drive Reading, PA 19606

PET STOP 

THE DOG FENCE EXPERTS™

MADE IN THE USA WITH IMPORTED PARTS

Our products are covered by U.S. Patent Numbers: 5,460,124 – 5,682,839 – 6,296,776. Pet Stop, Comfort Contacts, Flash Alert, Safety Stop, Pet Fence Systems, The Best Fence You'll Never See, TriScann, Zapp Alert, UltraElite Receiver, Ultramax Receiver, PowerWizard, RoomWizard and The Dog Fence People are registered trademarks of Perimeter Technologies, Inc.